DENTAL

Numeric Pager

The Butler

Alphanumeric Pager

The Informant

STAFF PAGING

Staff paging systems enable dental offices to communicate more efficiently. Staff can be directed to a specific operatory with the push of a button. Our systems are silent and help you maintain a calm and serene atmosphere while optimizing staff movements throughout the office.

1. Butler transmitters are placed in each operatory.

2. A pager is assigned to specific staff members such as: dentists, dental assistants, dental hygienists and treatment plan coordinators.

Example 1: When a patient has been prepped and is ready to be treated, the dental assistant presses a button on the butler and the dentist is paged to report to that specific operatory.

Example 2: Upon completed examination by the dentist, the treatment plan coordinator can be paged to come and review the patients exam chart and formulate a treatment plan.

Benefits

• Office Efficiency - Provides instant communication eliminating the time it takes to hunt down appropriate staff.

• Increased Patient Flow - Reduces wasted time by allowing dentist to quickly locate staff members and treat more patients.

PATIENT SURVEYS

The Informant, developed by LRS, allows dental practices to obtain accurate, timely feedback from their patients and gain valuable insight into patient demographics and opinions. Surveys can be customized by each dental office and responses may be gathered daily. These responses will provide valuable information such as:

Where are your patients coming from?
How did they hear about you?
Were they greeted in a timely and courteous manner?
Was their treatment handled efficiently and compassionately?
Were your office hours convenient?
Were they able to schedule their appointment easily?
Were they advised of your insurance benefits accurately?
Would they be interested in receiving treatment info via email?
How were their questions and concerns treated?

Features and Benefits

• High Response Rate

• Data Retrieval - data can be gathered daily, weekly, monthly or any time to meet your requirements

• Flexible - surveys are fully customizable and may be changed when you want, how you want

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